

 Brownsville
 (512) 544-5905

 Corpus Christi
 (512) 855-6910

 Harlingen
 (512) 423-4711

 McAllen
 (512) 682-6344

MONITORING PROCEDURES

Dear Monitored Customer:

Argus Security Systems, Inc. has taken over the monitoring portion of your security system, and will provide you with professional monitoring service. We want to take this opportunity to present you with the procedures we use at ARGUS every time you have an alarm.

When your alarm goes off, for any reason whatsoever, the system will seize your existing phone line and dial our office in McAllen.

<u>PLEASE STAY OFF THE TELEPHONE</u>: You will get a call from us, <u>ANSWER IMMEDIATELY WITH YOUR ACCOUNT NUMBER</u>. If we do not get an answer within 5 rings, or if we hear a busy signal when attempting to reach you, or if we are given wrong information, WE PHONE THE POLICE.

In the event of an emergency or holdup alarm, the police will be dispatched immediately. All information regarding the alarm will be obtained through the police.

In the event of a false alarm with a holdup/panic, this is the only time you will call us. Call collect: 682-6344; give your name, your account number and reason for the false alarm.

Customers with open/close monitor service will receive a call if the location is opened before or after normal hours. If no answer or wrong information is received, we phone the police.

If there is any doubt in the dispatcher's mind as to what is or is not a false alarm, the dispatcher will send the police.

Please keep us informed of any changes in information regarding your account. All information you furnish to ARGUS is of a strictly confidential nature.

Thank you for your support and confidence in ARGUS SECURITY SYSTEMS, INC. If you are happy with the service, allow us to offer the same service to your friends. For each referral you provide, that becomes a sale, you will receive 6 months free monitoring service.

incerely,

Jack Smith ice President/General Manager

JS:jb



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REFERRAL PROGRAM

Burglary	Argus Security Systems, Inc. is pleased to announce to our Corpus Christi customers our customer referral program. The way it works is simple: for every individual or business that you refer to Argus Security Systems, Inc. that becomes a sale, your account is credited for 6 months of the basic monitoring service (\$120.00)		
Fire	Since Argus Security does mo	st of its work on referre	le bacad from
Holdup	Since Argus Security does most of its work on referrals based from satisfied customers, we set up this program as a thank you for your support. If you have anybody currently in mind, we will be happy to follow up. Or, if it is more convenient, please fill in the bottom of this form and send it back to us. You can be assured that		
Medical Emergency	the person or business referred due to you will be treated to the same type of quality system and service that has made us one of the strongest security companies in the South Texas area.		
Commercial	As an existing customer, if you have any question on what is new		
Residential	in security products or have need to find out about other product lires such as intercom systems, central vacuum systems, gate systems, or access control systems, please contact us. We will be more than happy to help you out.		
Auto Alarms	Yours for Greater Safety,		
Audio Listen-In	ARGUS SECURITY SYSTEMS, INC.		
Intercom	Jack Smith Vice President/General Manager		
Closed Circuit TV	Referred by:		
	Name	Address	Telephone
Access Control	Name:	Name:	
	Add:	Add:	·····
	Phone #:	Phone #:	
Automatic Gate			
Operators	Name:	Name:	
	Add:		
Central Vac. for Homes	Phone #:		



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3741 W.O.W. Rd., Building B Corpus Christi, Tx. 78415





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CENTRAL PNARMACY ATTN: DR. HECTOR P. GARCIA 1315 BRIGHT CORPUS CHRISTI, TX. 78405